

NORITSU

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April 23

To our customers,

The Coronavirus situation is continuously evolving and we want to assure you that Noritsu is regularly monitoring and following the recommendations of the World Health Organization and Center for Disease Control. As the Coronavirus continues to spread across the country, our first priority is the safety and well-being of our employees, customers, families, and the communities in which we live and work.

Please be assured that we remain committed to meeting the needs of our customers as well as to their continued success. We have business continuity plans and protocols in place to allow us to operate with as little disruption as possible.

Supplies:

Our warehouse is operational and we are stocked with operational consumables. Equipment and parts supplies currently remain uninterrupted as well. You can order items through our call center at 888-435-7448 or set up an account for our online store at www.noritsustore.com.

Call Center and Field Service:

We have increased the number of technicians answering calls in order to assist you with any issues. And, we are currently providing field service to our customers, and will continue to do so, subject to any travel restrictions and state/local mandates affecting access to sites.

Noritsu remains committed to being a reliable partner. We care about you, your employees, and your business and will do everything in our power to get you the service and goods you need to continue operations.

Sincerely,

Go Yoshii
President and CEO
Noritsu America Corporation